

Pecyn Dogfennau Cyhoeddus

Cabinet

Man Cyfarfod
**Siambwr y Cyngor - Neuadd y Sir,
Llandrindod, Powys**

Dyddiad y Cyfarfod
Dydd Mercher, 27 Tachwedd 2019

Amser y Cyfarfod
9.00 am



Neuadd Y Sir
Llandrindod
Powys
LD1 5LG

I gael rhagor o wybodaeth cysylltwch â
Stephen Boyd
01597 826374
steve.boyd@powys.gov.uk

25/11/19

Mae croeso i'r rhai sy'n cymryd rhan ddefnyddio'r Gymraeg. Os hoffech chi siarad Cymraeg yn y cyfarfod, gofynnwn i chi roi gwybod i ni erbyn hanner dydd ddau ddiwrnod cyn y cyfarfod

AGENDA

1. YMDDIHEURIADAU

Derbyn ymddiheuriadau am absenoldeb.

2. COFNODION

Awdurdodi'r Cadeirydd i lofnodi cofnodion y cyfarfod diwethaf fel cofnod cywir.
(Tudalennau 1 - 6)

3. DATGANIADAU O DDIDDORDEB

Derbyn unrhyw ddatganiadau o ddiddordeb gan Aelodau mewn perthynas ag eitemau i'w trafod ar yr agenda.

4. SYLFAEN TRETH Y CYNGOR

Ystyried adroddiad gan y Cyngorydd Aled Davies, Aelod Portffolio – Cyllid, Cefn Gwlad a Thrafnidaeth.
(Tudalennau 7 - 16)

5. GOROLWG A RHAGOLWG ARIANNOL AR 31 HYDREF

Ystyried adroddiad gan y Cynghorydd Aled Davies, Aelod Portffolio – Cyllid, Cefn Gwlad a Thrafnidiaeth. Dyma ddolen i'r adroddiad.
<https://sway.office.com/4HuS0Do3Wl9vqvAZ?ref=Link>

6.	RHAGOLWG CYFALAF AR 31 HYDREF
-----------	--------------------------------------

Ystyried adroddiad gan y Cynghorydd Aled Davies, Aelod Portffolio – Cyllid, Cefn Gwlad a Thrafnidiaeth. Dyma ddolen i'r adroddiad.
<https://sway.office.com/zvcTWnBqznmpacXe?ref=Link>

7.	STRATEGAETH DDIGIDOL POWYS
-----------	-----------------------------------

Ystyried adroddiad gan y Cynghorydd Graham Breeze, Aelod Portffolio – Llywodraethu Corfforaethol ac Ymgysylltu.
(Tudalennau 17 - 70)

8.	ADDUNED I BLANT
-----------	------------------------

Lansiwyd Adduned i blant a phobl ifanc yn swyddogol gan Gyngor Sir Powys a Bwrdd Iechyd Addysgu Powys ar 20 Tachwedd (Diwrnod Hawliau Plant).

Mae'r Adduned i Blant yn cynnwys rhestr o addewidion i bob plentyn a pherson ifanc ym Mhowys, yn seiliedig ar beth ddywedon nhw sy'n bwysig iddyn nhw.

Mae'r addewidion yn cynnwys mynediad at wybodaeth, gwrando ar sylwadau, cynnig amgylchedd diogel a thrin pob plentyn yn gyfartal.

Mae'r Adduned yn rhan o ymrwymiad gan Gyngor Sir Powys a Bwrdd Iechyd Addysgu Powys i sicrhau fod plant yn cael yr un mynediad at wasanaethau, cefnogaeth a chyfleoedd mewn bywyd.

Mae'n atgoffa staff a chynghorwyr o'u dyletswydd gofal at blant, yn unol â gweledigaeth a gwerthoedd y cyngor.

Datblygwyd Cynllun Cyfathrebu gyda phartneriaid i geisio esbonio'r adduned a chodi ymwybyddiaeth.

I weld yr Adduned yn llawn, ewch i www.powys.gov.uk/childrenspledge

(Tudalennau 71 - 74)

9.	GOHEBIAETH
-----------	-------------------

Derbyn unrhyw ohebiaeth sydd ym marn yr Arweinydd yn ddigon o frys i haeddu ystyriaeth.

10.	PENDERFYNIADAU DIRPRWYEDIG A WNAED ERS Y CYFARFOD DIWETHAF
------------	---

Nodi'r penderfyniadau dirprwyedig a gymerwyd ers y cyfarfod diwethaf.
(Tudalennau 75 - 76)

11.	BLAENRAGLEN WAITH
------------	--------------------------

Ystyried blaenraglen waith y Cabinet.
(Tudalennau 77 - 80)

Hyfforddiant

Mae'r dudalen hon wedi'i gadael yn wag yn fwriadol

**MINUTES OF A MEETING OF THE CABINET HELD AT COUNCIL CHAMBER,
COUNTY HALL - COUNTY HALL ON TUESDAY, 5 NOVEMBER 2019**

PRESENT

County Councillor M R Harris (Chair)

County Councillors MC Alexander, G Breeze, A Davies, P Davies, J Evans, H Hulme and R Powell

In attendance: County Councillor G Williams

1.	APOLOGIES
-----------	------------------

There were no apologies for absence.

2.	MINUTES
-----------	----------------

The Leader was authorised to sign the minutes of the last meeting held on 8th October 2019 as a correct record.

3.	DECLARATIONS OF INTEREST
-----------	---------------------------------

There were no declarations of interest reported.

4.	QUARTER 2 PERFORMANCE REPORT
-----------	-------------------------------------

Cabinet considered the performance report for the second quarter of 2019/20 which set out details of the top 20 Powys specific performance measures, top priorities and milestones in the Corporate Improvement Plan 2018-23, Public Accountability Measures, progress against the Strategic Equality Plan and the Quality Assurance Framework. The report set out remedial actions for targets that had not been met.

The Portfolio Holder for Young People and Culture referred to the statistic highlighted in the report on the percentage of assessments completed for children within statutory timescales which had been 54.6% in quarter 2. She explained that this had been during a period of restructure for Children's Services and that all children had received assessments albeit outside of the statutory timescale. In the last month the percentage was up to 97%.

In Adult Social Care, the percentage of safeguarding enquires completed with statutory timescales had increased from 96% to 98%. Delayed Transfers of Care remained an issue and whilst the service was taking steps such as the appointment of a discharge co-ordinator, the weakness of the domiciliary care sector remained an issue.

Referring to the spend within Powys, the Portfolio Holder for Finance explained that although the proportion of revenue spend with Powys based suppliers and

providers had fallen from 29% to 27% in the last quarter, the actual spend with local contractors was greater. The proportion of revenue spend with Powys based suppliers and providers was being reviewed to see if there were any opportunities not being utilised.

RESOLVED	Reason for Decision
<ol style="list-style-type: none"> 1. That Cabinet and Executive Management Team consider the remedial actions outlined in the report and allocate resources accordingly to ensure their effective implementation. 2. That portfolio holders discuss any activities or measures with a red or amber status with the relevant Corporate Director and Head of Service to ensure actions are taken to bring performance back on track. 3. That all services familiarise themselves with the updated Performance Management and Quality Assurance Framework. 4. That a review of all of the top 20 performance measures is undertaken across all service areas with a view for this set of measures to be revised for the Quarter 3 report. 	<p>These recommendations have been made to ensure areas of underperformance are brought back on track and the Service's intended outcomes are achieved.</p> <p>To ensure the council can provide appropriate and timely reporting and monitoring against the Top 20 performance measures, Corporate Improvement Plan, Public Accountability Measures and Strategic Equality Plan.</p>

5. PUBLIC ACCOUNTABILITY MEASURES 2018-19 ANALYSIS

The Performance Accountability Measures set out the Welsh local authorities performance in a range of key areas. Overall, Powys was ranked 5th of the 22 authorities, improving or maintaining its quartile position in 94% of measures, with 53% of measures in the upper or upper middle quartile. Powys was ranked 1st in the number of visits to local authority sport and leisure facilities, was 3rd best for sickness absence and 2nd for the number of days taken to repair housing stock. The report also noted three areas where Powys was ranked bottom and set out actions being taken to improve performance. In the case of PAM/022 the percentage of C roads that are in overall poor condition Cabinet noted that Powys had by far the greatest length of C class roads in Wales which was not reflected in Welsh Government funding. The Leader noted the extra costs involved in delivering services in such a rural area. Cabinet thanked staff for their work.

RESOLVED	Reason for Decision
That the report and Powys' position relative to other councils in Wales be noted.	To understand performance against national comparators.

6. STRATEGIC RISK REGISTER QUARTER 2 2019-20

Cabinet was advised that two new risks had been added to the Strategic Risk Register, both related to the Estyn inspection report. The Leader also updated Cabinet on the work being undertaken on planning for Brexit.

RESOLVED	Reason for Decision
<p>1. That Cabinet notes the current Strategic Risk Register and is satisfied with progress against mitigating action for quarter 2.</p> <p>2. Cabinet approves the following two risks to be escalated to the Strategic Risk Register: - The council will be unable to manage the schools budget without extra resource and finance and this will affect every individual school in Powys that has a deficit budget. - The council fails to make the necessary improvements in response to Estyn recommendations.</p> <p>3. Cabinet notes the Brexit strategic level risks and continues to plan and respond as appropriate.</p>	To ensure appropriate understanding and management of risks which could prevent us from achieving our objectives. To ensure a risk managed approach to decision making and good governance for the Council.

7. BUDGET OUTTURN AS AT 30 SEPTEMBER

Cabinet considered the financial forecast and overview as at 30th September. The Portfolio Holder for Finance advised that the only area of major change from the previous report was the increase in the projected overspend in Children's Services as the service focused on delivering the improvements required by Care Inspectorate Wales and Welsh Government. The Portfolio Holder for Young People and Culture outlined the service's plans to invest and reduce expenditure in the long term.

Cabinet paid tribute to HTR staff who had worked over the weekend of 26th and 27th October dealing with widespread flooding across the county. Details of the costs of this would be shared with the Cabinet. Cabinet noted the work that had been undertaken to highlight the additional costs of delivering services in a rural authority that had been shared with Welsh Government.

The report also set out virements for the My Travel Pass scheme (£60k), Passenger Transport Budget (£397k) and Home to School Transport (£90k).

RESOLVED	Reason for Decision
That the Senior Leadership Team be asked to review the position around undelivered savings and propose a plan to bridge the gap as a matter of urgency.	To monitor the council's financial performance and ensure that spending remains within approved limits and that the 3% minimum general fund reserve is maintained.
That the virements set out in the report be approved.	To ensure appropriate virements, are carried out. To align budgets with spending plans.

8. CAPITAL PROGRAMME UPDATE AS AT 30 SEPTEMBER

Cabinet considered the Capital Programme update for the period ended 30th September 2019.

RESOLVED	Reason for Decision
That the contents of the report are noted.	To report on the Capital Outturn position for the 2019/20 financial year.

9. TREASURY MANAGEMENT QUARTER 2 REPORT

Cabinet considered the Treasury Management report for quarter 2. The Portfolio Holder for Finance paid tribute to the Treasury Management team and explained that Treasury Management supported the Council's services and capital programme by loaning surplus cash for short periods of time, earning more interest than would be the case if cash had been left on deposit in a bank account. He expressed disappointment at recent press reports of members questioning this practice given that all members received training on treasury management.

RESOLVED	Reason for Decision:
That the Treasury Management Quarterly Report be received	To ensure Cabinet remains informed about current Treasury Management performance.

10.	RESHAPING THE PROCUREMENT OF HOME CARE SUPPORT THROUGH THE USE OF A DYNAMIC PURCHASING SYSTEM - UPDATE
------------	---

Cabinet considered a proposal to roll out the dynamic purchase scheme (DPS) for the procurement of domiciliary care following a year long pilot in south west Powys. It was proposed to develop and implement three formal approved provider lists in the form of a DPS to replace existing spot contracting arrangements:

- North Powys DPS (North East, North West and North Central community areas)
- South Powys DPS (Mid East, Mid West, South Central and South West community areas)
- Specialist county-wide DPS for people whose domiciliary care needs are more complex.

RESOLVED	Reason for Decision:
<p>That the Head of Commissioning (Children & Adults) is authorised to implement three (North, South and Specialist) Dynamic Purchasing Systems for the future commissioning of domiciliary care support services across Powys, as set out in the report.</p> <p>The Head of Commissioning (Children & Adults) is authorised to establish larger block contracts over time, in localities across the county, for the delivery of domiciliary care services, via the DPS's.</p>	<p>The three DPS's will also ensure that future purchasing arrangements for domiciliary care provision are lawful and compliant with Public Contracts Regulations 2015.</p> <p>Block purchasing will ensure that effective and efficient services are procured.</p> <p>The development of geographic and specialist DPS's, will support providers to develop market capacity within the specific areas of Powys that they wish to continue to develop their business in.</p>

11.	REPORT OF THE INDEPENDENT CHAIR OF THE IMPROVEMENT AND ASSURANCE BOARD
------------	---

Cabinet considered the report of the Independent Chair of the Improvement and Assurance Board and noted the changes to the terms of reference to reflect the integration of education improvements and the change of membership to incorporate independent members with education expertise. Cabinet acknowledged the contribution of the Improvement and Assurance Board and welcomed its additional remit in assisting with improvement in education.

12.	MINUTES OF THE INDEPENDENT CHAIR OF THE IMPROVEMENT AND ASSURANCE BOARD
------------	--

Cabinet received the minutes of the meeting of the Improvement and Assurance Board held on 25th September 2019.

13.	APPOINTMENT TO THE LDP WORKING GROUP
------------	---

RESOLVED that County Councillor Heulwen Hulme be appointed as one of the Cabinet's representatives on the LDP Working Group.

14.	CORRESPONDENCE
------------	-----------------------

There were no items of correspondence.

15.	DELEGATED DECISIONS TAKEN SINCE THE LAST MEETING
------------	---

Cabinet noted details of the delegated decisions taken by Portfolio Holders since the last meeting.

16.	FORWARD WORK PROGRAMME
------------	-------------------------------

The Leader asked Portfolio Holders to ensure that the forward work programme was kept up to date.

County Councillor M R Harris (Chair)

CYNGOR SIR POWYS COUNTY COUNCIL.**CABINET EXECUTIVE
27th November 2019**

REPORT AUTHOR: County Councillor Aled Davies
Portfolio Holder for Finance

SUBJECT: Council Tax Base for 2020-2021

REPORT FOR: Decision

1. Introduction

- 1.1 Section 33 of the Local Government Finance Act, 1992 requires each Billing Authority to calculate the basic amount of its Council Tax by applying a formula which includes calculating the Council's Council Tax Base.
- 1.2 This report is to formally set the Council Tax Base for the financial year 2020-21 for tax setting purposes. Setting the Council Tax base is an annual statutory requirement and is an integral part of the setting of the Council's council tax level (at band D) in accordance with specified formulae, reflecting its budget requirements for the relevant financial year.
- 1.3 The Council Tax Base is the adjusted number of chargeable dwellings in the Council's area belonging to each valuation band modified to take account of a number of assumptions and factors including the proportion applying to dwellings in each Council Tax Band together with the number of discounts, exemptions, disablement reductions and premiums. An estimate for losses on collection is also made.
- 1.4 The Council made a determination to introduce a 50% Premium from April 2017, for Tax on long term empty homes (unoccupied and unfurnished) and periodically occupied dwellings (second homes/holiday homes- that are furnished and not someone's main residence). The Council Tax Base now also includes a projection of those properties that may be subject to the Council Tax Premium in 2020-21.
- 1.5 This calculation is made in accordance with the "Local Authorities (Calculation of Council Tax Base) (Wales) (Amendment) Regulations 2016.
- 1.6 The Council Tax Base calculation for 2020-21 is based on the list prepared by the Valuation Office Agency, as at 31st October for the financial year.

- 1.7 The gross Council Tax Base calculation is supplied to Welsh Government and is used as part of the distribution of Revenue Support Grant in the annual provisional and final local Government Revenue Settlement.
- 1.8 The Council is not only required to calculate the Council Tax Base for the County Council as a whole, but also make separate calculations for areas that have their own Town or Community Council.
- 1.9 The net Council Tax Base is used by the Police & Crime Commissioner and Town/Community Council's to set their Council Tax precepts for 2020-21, which will be included in the annual demands sent to every Council Tax payer in March 2020.

2. The Calculation

- 2.1 Appendix A sets out, in a standard format, the calculation of the 2020-21 Council Tax Base.
- 2.2 The estimated collection rate on non-military dwellings is **98.5%**, which is the same estimated collection rate as used in 2019-20.
- 2.3 For military dwellings the Regulations require Authorities to assume a **100%** collection rate on dwellings.
- 2.4 The breakdown of the Council Tax Base for each Community is set out in paragraph 3.2 below.

3. Recommendation

It is recommended:

- 3.1 That the report on the calculation of the Council Tax Base for the whole and parts of its area for the year 2020-21 be approved.
- 3.2 That, pursuant to the report and in accordance with the Local Authorities (Calculation of Council Tax Base) (Wales) (Amendment) Regulations 2016, the amount calculated by Powys County Council as its Council Tax Base for the whole of its area for the year 2020-21 shall be **62,396:70** and for the parts of the area listed below for the year 2020-21 shall be for the:

Community of:

COMMUNITY	Tax Base 2020-21
Abbeycwmhir	127.49
Aberedw	140.84
Aberhafesp	223.97

Abermule with Llandyssil	736.31
Banwy	321.85
Bausley with Criggion	366.9
Beguildy	379.26
Berriew	753.24
Betws Cedewain	229.46
Brecon	3510.52
Bronllys	435.38
Builth Wells	1073.6
Cadfarch	451.23
Caersws	712.07
Carno	357.14
Carreghofa	316.57
Castle Caereinion	305.31
Churchstoke	864.58
Cilmery	237.53
Clyro	420.93
Cray	132.27
Crickhowell	1135.6
Cwmdu and District	555.79
Disserth & Trecoed	554.4
Duhonw	151.61
Dwyrhiw	280.49
Erwood	254.26
Felinfach	379.16
Forden	803.59
Gladestry	228.46
Glantwymyn	651.48
Glasbury	571.24
Glascwm	268.53
Glyn Tarrell	301.12
Guilsfield	854.02
Gwernyfed	483.92
Hay-on-Wye	905.85
Honddu Isaf	222.68
Kerry	992.37
Knighton	1321.1
Llanafanfawr	235.63
Llanbadarn Fawr	352.05
Llanbadarn Fynydd	142.73
Llanbister	190.78
Llanbrynmair	499.47
Llanddew	120.62
Llanddewi Ystradenny	144.92
Llandinam	443.75
Llandrindod Wells	2388.72

Llandrinio & Arddleen	723.75
Llandysilio	549.91
Llanelwedd	188.69
Llanerfyl	216.39
LLanfair Caereinion	795.41
Llanfechain	272.8
Llanfihangel	273.01
Llanfihangel Rhydithon	118.12
Llanfrynach	327.94
Llanfyllin	711.58
Llangammarch	264.23
Llangattock	564.56
Llangedwyn	196.06
Llangorse	564.76
Llangunllo	201.14
Llangurig	379.76
Llangynidr	585.49
Llangyniew	308.99
Llangynog	198.95
Llanidloes	1195.81
Llanidloes Without	310.78
Llanigon	282.28
Llanrhaeadr Ym Mochnant	593.57
Llansantffraid	719.35
Llansilin	366.6
Llanwddyn	125.8
Llanwrthwl	110.44
Llanwrtyd Wells	396.32
Llanyre	583.11
Llywel	257.55
Machynlleth	871.06
Maescar	471.42
Manafon	181.81
Meifod	708.39
Merthyr Cynog	140.54
Mochdre with Penstrowed	254.07
Montgomery	723.44
Nantmel	350.06
New Radnor	234.93
Newtown & Llanllwchaiarn	4342.55
Old Radnor	406.28
Painscastle	284.58
Pen Y Bont Fawr	252.08
Penybont & Llandegley	206.62
Presteigne & Norton	1288.2
Rhayader	910.54

St Harmon	317.46
Talgarth	741.49
Talybont-on-Usk	400.7
Tawe Uchaf	571.24
Trallong	196.26
Trefeglwys	470.97
Treflys	239.32
Tregynon	390.13
Trewern	654.37
Vale of Grwyney	499.22
Welshpool	2687.35
Whitton	211.1
Yscir	258.06
Ystradfelte	254.96
Ystradgynlais	2963.56

62,396:70

4.0 Corporate Improvement Plan

4.1 There are no known implications to the Corporate Improvement Plan.

5.0 Options Considered/Available

5.1 Option One- The calculations contained within 3.2 above be Approved.

6.0 Preferred Choice and Reasons

6.1 Option One – to meet the legal requirements of the Council to calculate a Tax Base for whole of its area and to calculate the Tax Base for each Town & Community Council for 2020-21.

7.0 Impact Assessment

7.1 Is an impact assessment required? **No**

8.0 Sustainability and Environmental Issues/Equalities/Crime and Disorder,/Welsh Language/Other Policies etc

8.1 There is no impact on the above.

9.0 Children and Young People's Impact Statement - Safeguarding and Wellbeing

9.1 There is no impact on children and young people.

10.0 Local Member(s)

10.1 All properties will be subject to the Council Tax charge, the amount of charge is determined by the location of the property and the relevant property band assigned to property by the Valuation Office Agency.

11.0 Other Front-Line Services

11.1 There is no impact on front line services

12.0 Support Services (Legal, Finance, HR, ICT, BPU)

12.1 The Deputy Head of Finance confirms that the increase in the council tax base will provide additional council tax revenue in 2020/21, and is accounted for as part of the councils financial strategy alongside the Revenue Support Grant distributed by the Welsh Government which uses the Council Tax Base to determine the Revenue Support Grant settlement.

12.2 Legal, the recommendation can be supported from a legal point of view

13.0 Local Service Board/Partnerships/Stakeholders etc

13.1 There is no impact on the LSB, a partner body/organisation or stakeholders.

14.0 Corporate Communications

14.1 Communications commented that no proactive communication action is required.

15.0 Statutory Officers

15.1 The Head of Finance (Section 151 Officer) confirms that the setting of the Council tax base is a significant part of the overall budget setting process and is a statutory requirement. Setting the Band D Council Tax level takes account of the requirement of specified formulae, reflecting its budget requirements for the relevant financial year. The collection rate of 98.5% is reasonable and prudent, being based on current and historic collection rates.

15.2 The Head of Legal and Democratic Services (Monitoring Officer) has commented as follows: "I note the legal comment and have nothing to add to the report".

16.0 Members' Interests

16.1 The Monitoring Officer is not aware of any specific interests that may arise in relation to this report. If Members have an interest, they should declare it at the start of the meeting and complete the relevant notification form.

Recommendation:		Reason for Recommendation:	
<p>1. That the calculation of the Council Tax Base for the whole of its area for the year 2020-21 of 62,396:70 be approved,</p> <p>2. That the calculation of the Tax Base for each Town & Community Council contained within section 3.2 above, be approved.</p>		To meet the legal requirement of the Council to set a Council Tax Base for 2020-21	
Relevant Policy (ies):			
Within Policy:	Y	Within Budget:	Y
Relevant Local Member(s):	All Members		
Person(s) To Implement Decision:	Strategic Director - Resources		
Date By When Decision To Be Implemented:	Immediately		
Contact Officer Name:	Tel:	Fax:	Email:
A Griffiths	01874 623309		andrewg@powys.gov.uk

APPENDIX A

COUNCIL TAX BASE 2020-21

Banding:

Chargeable Dwellings.
Disabled Band Reduction
Adjusted Chargeable Dwellings

Adjustments:

No Discount
One Discount
Two Discounts
Total

Discount Calculations:

Total Discounts
Reduction for Discounts

Premiums No:

Increase for Premiums 50%

Net Chargeable Dwellings.
Ratio to Band D
Band D Equivalent

@	A	B	C	D	E	F	G	H	I	TOTAL
0	5538	8791	12458	10064	11944	9242	4026	575	202	62,840
0	14	47	80	77	148	112	62	7	29	576
14	5571	8824	12455	10135	11908	9192	3971	597	173	62,840
5	2262	4474	7546	6796	8527	7216	3283	468	138	40,715
9	3302	4340	4899	3328	3364	1948	674	100	33	21,997
0	7	10	10	11	17	28	14	29	2	128
										62,840
9	3316	4360	4919	3350	3398	2004	702	158	37	22,253
2.25	829	1090	1229.75	837.50	849.50	501	175.50	39.5	9.25	5,563.25
0	183	221	270	271	282	170	86	16	8	1,507
0	91.5	110.5	135	135.5	141	85	43	8	4	753.5
11.75	4833.50	7844.50	11360.25	9433.00	11199.50	8776.00	3838.50	565.50	167.75	
5/9	6/9	7/9	8/9	9/9	11/9	13/9	15/9	18/9	21/9	
6.53	3,222.33	6,101.28	10,098.00	9433.00	13,688.28	12,676.44	6,397.50	1,131.00	391.42	63,145:78

Military Properties:

Number of Properties
Band D Equivalent

0	1	47	36	61	22	15	2	1	6	191
0	0.67	36.56	32.00	61	26.89	21.67	3.33	2	13.99	198.11

Collection Rate 98:5%

Military Band D Equivalent

COUNCIL TAX BASE:

62,198.59
198.11
62,396:70

Mae'r dudalen hon wedi'i gadael yn wag yn fwiadol

CYNGOR SIR POWYS COUNTY COUNCIL.**CABINET EXECUTIVE
27 November 2019**

REPORT AUTHOR: County Councillor Graham Breeze
Portfolio Holder for Corporate Governance and Engagement

SUBJECT: Digital Powys Strategy

REPORT FOR: Decision / Discussion / Information

1. Summary

The Digital Powys Strategy (see Appendix A) sets out how the Council will take full advantage of new digital tools and technologies to transform how we engage with our residents, businesses and communities, support their independence, provide services and use data to inform everything that we do.

1.1 Our Vision

“Embracing digital technologies to improve our customers’ experience.”

1.2 Benefits will include:

- Customer interaction with the council will become quicker and easier leading to improved customer satisfaction
- Technology will contribute to supporting people to live independently in their communities
- An Improved relationship with partners to safeguard our most vulnerable people
- Business communities will be supported to thrive in the digital age
- Improved joined services through shared information and technology
- Reduced costs to focus our limited resources on providing services that improve well-being
- Information will be safe and secure and used appropriately

2. Proposal

The way we work and live today is evolving fast, with digital technology having an impact on all our lives. Our resident’s lives are changing and many public service users now expect access 24/7 and that number is increasing all the time. It is widely recognised that public services need radically to transform to keep pace with the digital evolution and customer expectations as well as finding new ways to add value.

- 2.1 There is a strong case for transformation in Powys County Council. Demographic trends, rurality, financial pressures, a need to improve performance in key service areas are key drivers for change and all can to some extent be mitigated through the effective use of digital tools and technologies.
- 2.2 With reduced funding and greater demand for services we need to be innovative in the solutions we design for the future, harnessing the power of the data revolution and digital technology. Technology can enhance the lives of our residents, including the most vulnerable, and we need to embrace the transformation this can bring. As technology changes at pace those being left behind are at risk of becoming isolated and disadvantaged. We need to work with our communities to bridge this gap and ensure our residents and businesses are ready to maximise the potential of digital transformation.
- 2.3 The Digital Powys Transformation Programme will provide the vehicle required to embrace digital throughout the organisation and transform our relationships with our residents, communities and businesses, whilst delivering long term efficiencies.
- 2.4 Current short-term funding to implement the digital strategy is being sought from external sources and within current service budgets.
- 2.5 A full business case and costed plans outlining funding requirements and benefits map, financial or otherwise, is being developed for future consideration.

3. Options Considered / Available

- 3.1 Do nothing with services and customer interaction continue as currently provided. This will result in continued volumes of customer face to face and traditional costly communication and interaction.
- 3.2 A digital strategy focused solely on internal digital transformation for the Council which will not consider the whole customer requirement for digital transformation.
- 3.3 A digital strategy that is a critical element of our transformation programme and supports in the delivery of our ambitious Vision 2025 Corporate Improvement Plan.

4. Preferred Choice and Reasons

- 4.1 Preferred choice (3) a digital strategy that supports transformation for Powys and supports delivery of Vision 2025.

- 4.2 A far-reaching Digital Powys programme through which the Council can take advantage of new digital tools and technologies to transform how we engage with our residents, businesses and communities, support their independence, provide services and use data to inform everything that we do.

5. Impact Assessment

- 5.1 Is an impact assessment required? Yes
- 5.2 If yes is it attached? Yes (See Appendix B)

6. Corporate Improvement Plan

The programme supports and aligns to the outcomes from our corporate improvement plan, Vision 2025:

The Economy

- New business start-ups and relocations will increase.
- Local businesses benefit from good advice and support that help them thrive.

Health and Care

- People have good access to information, advice and assistance.
- Technology enables people to care for themselves more easily and remain independent.

Learning and Skills

- High quality teaching and learning environments embrace new technology for the population.

Residents and Communities

- Residents take responsibility for their actions and support one another.

Making it Happen

- Engagement and communication - Listening, sharing information and building trust with our residents, communities and staff.
- Leadership and governance - Our staff and Members work together with our partners, using the right systems and information to make sure the Council is well-run.
- Changing how we work - Making best use of what we have and working in new, innovative ways to deliver our priorities for the benefit of the county's residents and communities.

7. Local Member(s)

The digital strategy will have equal force across the whole County supporting digital transformation for residents and businesses in all locations across Powys.

8. Other Front Line Services

Does the recommendation impact on other services run by the Council or on behalf of the Council? No – although all customer interaction with services may change for improved outcomes.

9. **Communications**

Have Communications seen a copy of this report? Yes

Have they made a comment? If Yes insert here.

10. **Support Services (Legal, Finance, Corporate Property, HR, ICT, Business Services)**

- 10.1 Legal: The recommendation can be supported from a legal point of view.
- 10.2 Finance – The Finance Manager notes the contents of the report all changes required to enable the Digital Powys Strategy will need to be fully costed to fully understand the affordability of the Strategy.
- 10.3 Corporate Property (if appropriate)
- 10.4 HR (if appropriate)
- 10.5 ICT (if appropriate)

11. **Scrutiny**

Has this report been scrutinised? Yes

If Yes what version or date of report has been scrutinised? 20/11/2019
To Follow

What changes have been made since the date of Scrutiny and explain why Scrutiny recommendations have been accepted or rejected?

12. **Data Protection**

If the proposal involves the processing of personal data then the Data Protection Officer must be consulted and their comments set out below.

Not applicable at this stage

13. **Statutory Officers**

13.1 The Head of Finance (Section 151 Officer) comments that the strategy can be approved in principle, and as noted in sections 2.4 and 2.5 of the report, funding to support implementation will need to be identified, and a fully costed business case will be submitted to support the more detailed delivery plans.

13.2 The Head of Legal and Democratic Services (Monitoring Officer) has commented as follows: “I note the legal comment and have nothing to add to the report”.

14. Members’ Interests

The Monitoring Officer is not aware of any specific interests that may arise in relation to this report. If Members have an interest they should declare it at the start of the meeting and complete the relevant notification form.

Recommendation:	Reason for Recommendation:
That the Digital Powys Strategy as set out in Appendix A to the report is approved as the level of ambition for digital transformation for the Council.	To enable responsive, consistent and excellent public services through transformed digital delivery.

Relevant Policy (ies):			
Within Policy:	Y	Within Budget:	Business Case to follow

Relevant Local Member(s):	ALL
----------------------------------	------------

Person(s) To Implement Decision:	Head of Digital Services
Date By When Decision To Be Implemented:	16th December 2019

Is a review of the impact of the decision required?	N
--	----------

Contact Officer:	Diane Reynolds
Tel:	01597826008
Email:	diane.reynolds@powys.gov.uk

Background Papers used to prepare Report:

Mae'r dudalen hon wedi'i gadael yn wag yn fwriadol



Digital Powys 2019 – 2025

A digital transformation strategy

Foreword

Cllr Graham Breeze

Cabinet Member for Digital Powys

“The way we work and live our lives today is changing rapidly and will continue to do so into the future. Digital technologies are having a big impact on the way we connect with each other, receive information and access a variety of services. From mobile phone apps that help us to see our bank balance at a glance or order goods online, to the growing scope of artificial intelligence to answer basic customer enquiries, the range of digital options presents us with exciting opportunities to deliver for our residents.

Our vision: Digital Powys: embracing new technologies to improve our customers' experience.

This will see us embark on ambitious projects to ensure residents who are able to access broadband or mobile signals can access information and services 24 hours a day.

We will be working hard to ensure Powys is a place where people can connect, communicate and access the council services they need both quickly and efficiently.

We will be working with our partners to support the more vulnerable in our society to use digital tools and technologies that can help them to be independent, stay safe, keep well and be able to summon help easily.

Equality of access is important and for residents unable to access services via digital technologies the traditional channels will continue to be provided.

We will also work hard with partners to improve connectivity across the county so that both our local communities and our businesses can thrive.”



Introduction

Where are we now?

Powys has been progressing digital transformation over the past few years with changes to the way customers interact with us via the website and investment in systems to support employees to work in ways that are more efficient.

What are we trying to achieve?

It is widely recognised that public services need to radically transform to keep pace with both the digital evolution and to meet growing customer expectations. There is a strong case for transformation in Powys County Council.

Demographic trends, rurality, financial pressures and a need to improve performance in service areas are key drivers for change. With reduced funding and greater demand for services, we need to be innovative in the solutions we design for the future.

Technology can enhance the lives of our residents, including the most vulnerable, and we need to embrace the transformation this can bring. However, the council recognises and will continue to provide traditional channels for those unable to access these technologies.



The Digital Picture for...

Tudalen 26

..the UK

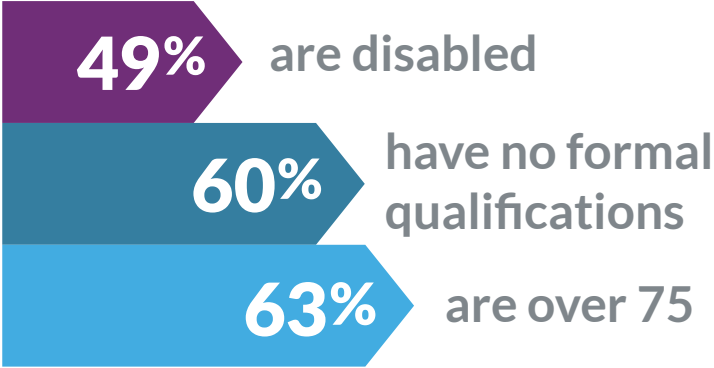
3.23%

of the UK population

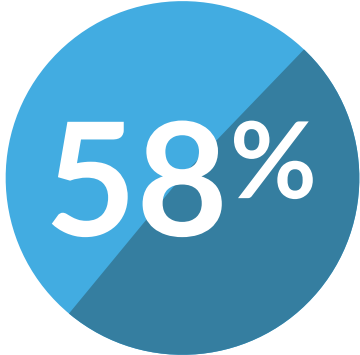


(12.6 million people)

lack basic digital skills



..Wales



of adults in Wales access **the internet**



Internet users in Wales spent an average of **21 hours online per week**

..Powys



of Powys has superfast broadband coverage (**lowest in Wales**)




28%




of premises in Powys are **unable to receive 10 mb/s** (an hour to download a HD quality movie)

Delivering Vision 2025

The strategy supports and helps to deliver the council’s **Vision 2025 (our Corporate Improvement Plan)**, which has four key themes –



ECONOMY: developing a vibrant economy



HEALTH AND CARE: leading the way in effective, integrated rural health and care



LEARNING AND SKILLS: strengthening learning and skills



RESIDENTS AND COMMUNITIES: supporting our residents and communities

It also aligns to Step 4 of **Towards 2040 (the Powys Well-being plan)** ‘to work with and influence others to ensure improved digital infrastructure for Powys’ and contributes to the **Powys Health and Care Strategy Digital First framework**.

The delivery of the strategy will be driven through the Digital Powys Programme. This is one of eight strategic programmes in the Council’s Vision 2025 Transformation Programme designed to secure the future sustainability of the council and deliver improved outcomes to our residents. The Digital Powys programme is overseen by our Transformation Delivery Board comprising members of our Cabinet and Executive Management Team.

Our Principles

We have four key guiding principles for the project. These are:



Customer Centred Digital Solutions



Digital First



Safe and Secure



Working with our partners

Digital Powys

Embracing new technologies to improve our customers' experience



Tudalen 28

The benefits

- ✓ Customer interaction with the council will become quicker and easier
- ✓ Support will grow for people to live independently in their communities using new online tools
- ✓ There will be better working with partners to safeguard our most vulnerable people
- ✓ Business communities will be supported to thrive in the digital age
- ✓ Services will be joined up through shared information and technology
- ✓ We will focus our limited resources on providing services that improve well-being

Customer Centred Digital Solutions

Work stream

1

We want to ensure our processes and interactions are designed around our customers' needs. **We will...**



Our Measures of Success

- 👤 The number of adult clients supported in their own home through assistive technology increases from 390 to 780 by March 2020
- 👤 The number of automated processes available to our customers increases from 17 to 93 by March 2021
- 👤 The number of residents with a My Powys Account increases from 28,000 to 50,000 by March 2022

Digital Workforce

We want to develop our capability and capacity, creating leaders that are digitally focussed and growing the digital skills of our workforce to maximise efficiency and effectiveness. **We will...**



Our Measures of Success

- The number of staff attaining digital core skills (bronze level) will reach 100% by March 2022
- The percentage of our leaders who are digitally capable and reach the Gold Standard will increase to 100% by March 2022

Information Excellence

We want to use digital capabilities in decision making to enable value-driven choices, working closer with our partners and making our information open and accessible wherever possible. **We will...**



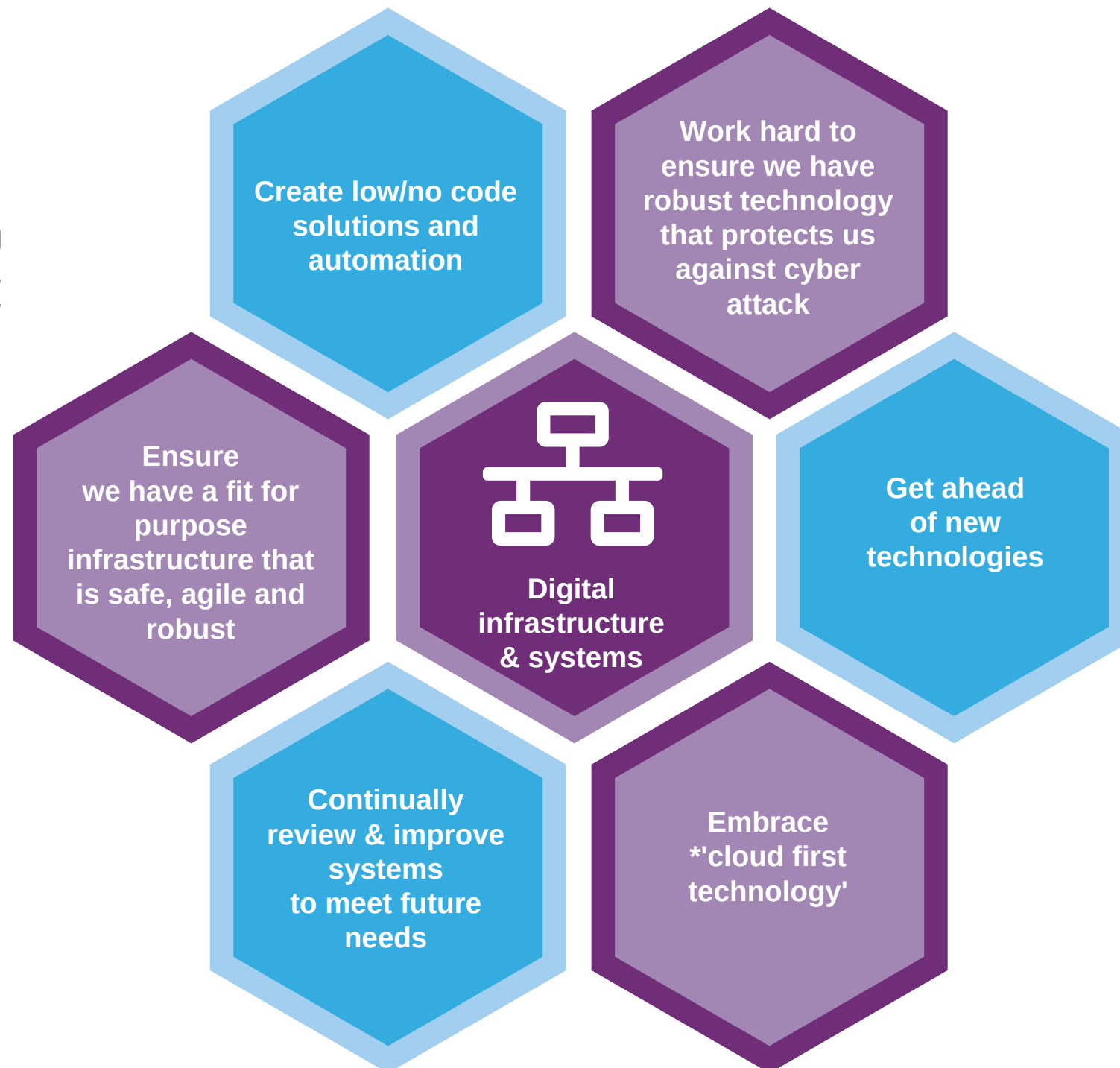
Our Measures of Success

- ① All managers will have access to on-line management information by March 2020
- ① We will improve open access to data regularly sought through Freedom of Information requests by improving our Powys Wellbeing Information Bank from our current 36 dashboards to 72 by March 2021
- ① We will create the capability to share data with our partners where this can improve customer outcomes



Digital infrastructure & systems

We want to provide a fit, robust and safe infrastructure to support digital capability and an agile workplace. **We will...**

Tudalen 32



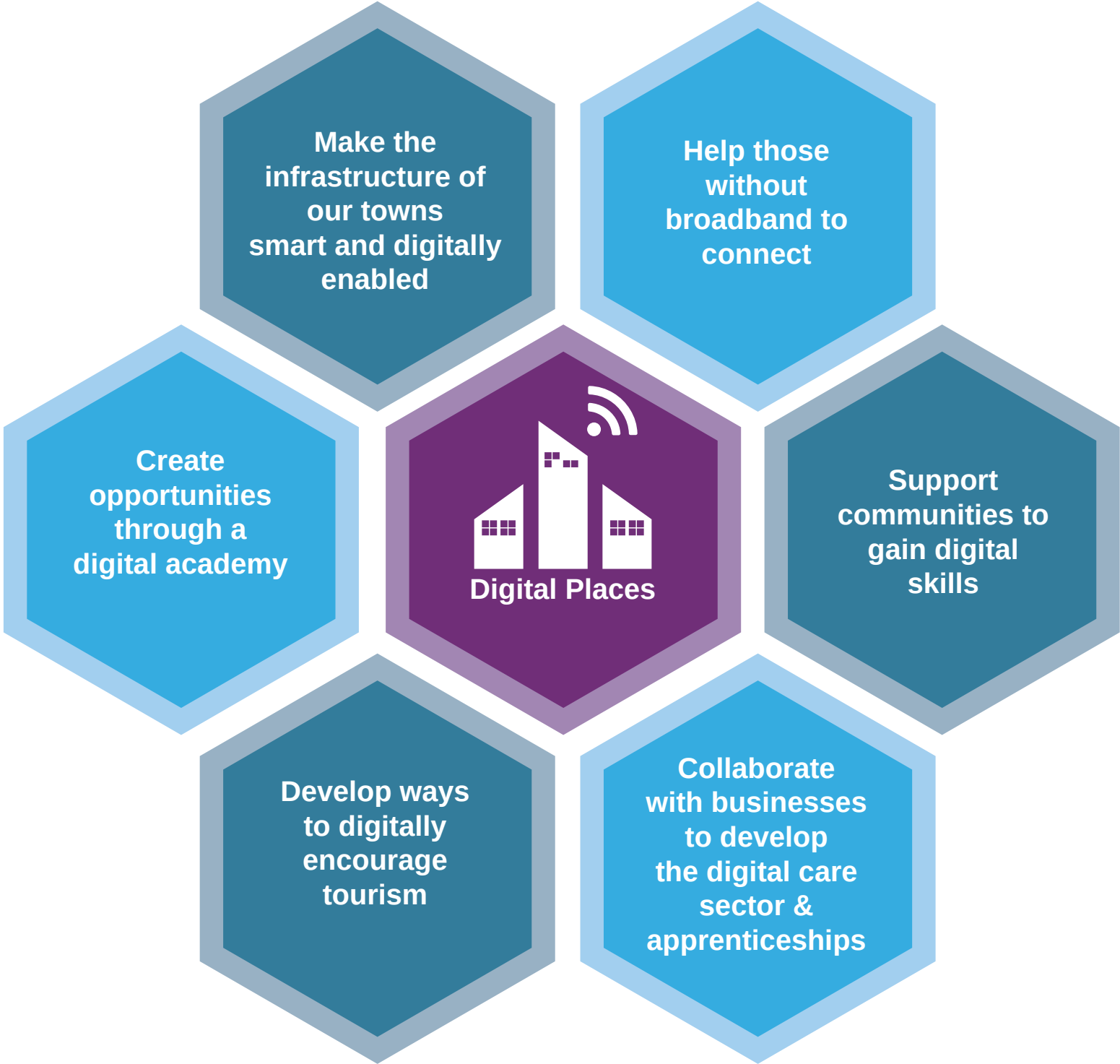
Our Measures of Success

-  The number of ICT processes automated in the help desk service will increase by 25% by March 2022 to improve efficiency and speed up internal interactions
-  100% of Powys schools will have the digital infrastructure in place by March 2021 to enable learners, teachers and staff to embrace the digital learning options that improved Wi-Fi, broadband and improved speeds bring

Digital Places

We want to work with stakeholders to create location-specific digital services across Powys to connect and support businesses, communities and individuals. **We will...**

Tudalen 33



Our Measures of Success

-  To increase the number of communities supported through advice and assistance regarding community broadband solutions
-  The number of visitors to midwalesmyway.com website will increase from 15,867 to over 17,500 per year by March 2021
-  To increase the number of technically skilled jobs and economic growth as a result of securing investment funding from the Mid Wales Growth Deal
-  Broadband take-up for fibre to the cabinet (Open Reach telephone exchanges situated on streets and in villages) will improve from 53% to 75% by March 2024

Future aspirations

If we are successful in our plans and projects to transform Powys as a digitally enabled county by 2025, these are some of the examples of what life could be like for our residents, service users and staff.

Davies gets his cup of tea

Mr Davies can now get a cup of tea anytime even though he is bed bound by asking his bot 'Stevie'. The bot can go in the kitchen to make a cup of tea and take this back to the bedside. Mr Davies has not had to learn new technology he just has to talk to the bot. He still receives home support but less hours are needed with 'Stevie' around.

Support network for Mrs Jones

A movement monitoring system in our customer's own home has alerted us that Mrs Jones is not up and about at her normal time today, prompting a call from her case worker.

Mrs Jones is feeling a bit tired and although she does not normally need daily support, as she feels safe with the home monitoring system, today she would like someone to call in.

We contact her strong community network through social media and find someone who can visit straight away. Later in the day, a home care support officer pops round just to double check Mrs Jones is ok.



Future aspirations

Bot to basics

All basic customer change of addresses are dealt with by the Artificial Intelligence bot, who can amend all systems where the customer record is held within minutes. This will free up staff time to support our less digitally enabled customers.

Thriving Powys communities

An enterprise park in Powys is thriving with on-line sales and the local WiFi enabled pavement cafés along with a new housing estate of executive homes built using sustainable resources, which has in turn attracted entrepreneurs to the county. This Powys border community is now a bustling market town with fantastic little shops and eateries that also attract many tourists making the economy thrive. Families are now moving in to previously vacant homes.

Partners in digital sync

Mr Evans has a health condition, which means he regularly has to be admitted to hospital but he no longer worries about this happening. Through the digital exchange he knows that everyone has been informed and the home care will start again on the day he returns. In addition, the community connector has let his neighbours know so they are looking after his cat.



Glossary

Artificial intelligence – the ability of a digital computer or computer-controlled robot to perform tasks commonly associated with intelligent beings

Bots - an autonomous program on a network (especially the internet) which can interact with systems or users

Cloud Services - any service made available to users on demand via the Internet from a cloud computing provider's servers as opposed to being provided from a company's own on-premises servers

Low code or no code – business users who can build functional but generally limited apps without having to write a line of code. (Low-Code) in contrast, centres on professional developers, streamlining and simplifying their work – delivering applications with little or no hand-coding

Predictive analytics - uses many techniques from data mining, statistics, modelling, machine learning, and artificial intelligence to analyse current data to make predictions about future

Social Listening - is the process of monitoring social media channels for mentions of your organisation, competitors, services your deliver, and anything else you consider relevant to your business



Evidence to support the strategy

- ✓ Well-being of Future Generations Assessment for Powys
- ✓ Wales Digital First Strategy
- ✓ Society for innovation, technology and modernisation
- ✓ Local Government Strategy Forum
- ✓ Digitalisation for smarter cities
- ✓ A Digital Strategy Survey for Powys County Council

Tudalen 37



Mae'r dudalen hon wedi'i gadael yn wag yn fwiadol

Cyngor Sir Powys County Council

Impact Assessment (IA)

The integrated approach to support effective decision making



Please read the accompanying guidance before completing the form.

This **Impact Assessment (IA)** toolkit incorporates a range of legislative requirements that support effective decision-making and ensure compliance with all relevant legislation. **Draft versions of the assessment should be watermarked as "Draft" and retained for completeness. However, only the final version will be made publicly available. Draft versions may be provided to regulators if appropriate. In line with Council policy IAs should be retained for 7 years.**

Service Area	Vision 2025 - Transformation Programme Digital Powys Programme	Head of Service	Diane Reynolds	Director	Ness Young	Portfolio Holder	Cllr Graham Breeze
Proposal		To deliver against the outcomes in the Digital Powys Strategy and Business Case.					
Outline Summary / Description of Proposal							

Tudalen 39

The way we work and live today is evolving fast, with digital technology having an impact on all our lives. Our residents' lives are changing and many public service users now expect access 24/7 to our services and that number is increasing all the time. It is widely recognised that public services need to radically transform to keep pace with the digital evolution and customer expectations as well as finding new ways to add value.

There is a strong case for transformation in Powys County Council. Demographic trends, rurality, financial pressures, a need to improve performance in key service areas are key drivers for change and all can to some extent be mitigated through the effective use of digital tools and technologies.

With reduced funding over the next 3 years and greater demand for services, we need to be innovative in the solutions we design for the future, harnessing the power of the data revolution and digital technology. Our Digital Transformation Programme will drive delivery of digital solutions whilst providing much needed financial savings. The programme has 5 key work streams (Customer Centred Digital solutions; Digital Workforce; Digital Infrastructure and Systems; Information Excellence and Digital Places)

This Impact Assessment is an aide in the decision-making process to move forward with the Councils "Digital Powys" Programme – Embracing digital technologies to improve our customers' experience. The programme is supported by the Digital Powys Strategy and a full Business Case. The programme aims to deliver the following:-

- We want to ensure our processes and interactions are designed around our customers and what they need.
- We want to develop our capability and capacity, creating leaders that are digitally focussed and develop the digital capability in our workforce and communities.
- We want to provide a fit, robust and safe infrastructure to support digital capability and an agile workplace.
- We want to use digital capabilities in decision making to enable value-driven choices, working closer with our partners and making our information open and accessible wherever possible.
- We want to work with stakeholders to create location – specific digital services across Powys to connect and support businesses, communities and individuals.
- We want to work with partners to maximise joint digital opportunities and improve data sharing capacity and capability for the benefit of our, businesses, communities and citizens.

Digital solutions will enhance our service offer alongside our traditional methods of access, which we will continue to offer, this will be important to many of our customers who perhaps do not have access to digital technology or would rather engage with us in person or over the phone.

Technology can enhance the lives of our residents, including the most vulnerable. As technology changes at pace we do not want to risk our residents becoming isolated and disadvantaged, we need to work with our communities to bridge this gap and ensure our residents and businesses are ready to maximise the potential of digital transformation.

The below statistics give an insight into digital trends.

National stats:

1. 90% of jobs nationally require digital skills to some degree
2. 65% of children entering primary school today will be working in roles that do not yet exist
3. 23% (12.6 million) of the UK population lacking basic digital skills. Of these, 49% are disabled, 63% are over 75 and 60% have no formal education qualifications
4. 58% of adults in Wales access the internet
5. Internet users in Wales spent an average of 21 hours online per week in 2016
6. 80.6% of Powys has superfast broadband coverage (lowest in Wales)
7. 28% of premises in Powys are unable to receive 10 mb/s (it would take an hour to download a HD quality movie)

Powys CC stats:

1. Reach 13.2k followers on our Twitter account
2. Reach 10.9k followers on our facebook account (69% women / 30% men, 25 – 54 is most popular age group)
3. 55% people access our website using a mobile device or tablet
4. 92,010 views for bin collections, 59,233 checking for emergency school closures, 47,629 school term dates and 45,608 searching for jobs (18/10/2018 - 18/10/19)
5. 26% people have a My Powys account (18 and over)

Tudalen 41

Version Control (services should consider the impact assessment early in the development process and continually evaluate)

Version	Author	Job Title	Date
Draft 0.1	Kelly Watts	Customer Services Manager	30/10/2019

2. Profile of savings delivery (if applicable)

2018-19	2019-20	2020-21	2021-22	2022-23	TOTAL
	£	£ tbc	£tbc	£ tbc	£tbc

3. Consultation requirements

Consultation Requirement	Consultation deadline/or justification for no consultation
--------------------------	--

Public and Staff consultation required	<p>A stakeholder analysis and engagement plan has been drafted. ADD IN LINK</p> <p>As each of the work streams progresses into delivery, consultation will be considered for both internal staff and external stakeholders.</p> <p>Internally, any consultation will follow the Councils Management of Change process.</p>
--	--

4. Impact on Other Service Areas

**Does the proposal have potential to impact on another service area? (Have you considered the implications on Health & Safety, Corporate Parenting and Data Protection?)
PLEASE ENSURE YOU INFORM / ENGAGE ANY AFFECTED SERVICE AREAS AT THE EARLIEST OPPORTUNITY**

The Digital Strategy and the supporting Business Case is a council wide document and will have potential implications all service areas.

The programme has an EMT Senior Responsible Owner (SRO) who is the owner of the overall project.

The project is chaired by the SRO and will include representatives from front-line and corporate services. The project will have a lead project manager. The project board will consist of officers only, with accountability to elected members through the Transformation Board, the scrutiny will be provided by this board and the council scrutiny arrangements.

See above link to stakeholder and engagement plan.

How does your proposal impact on the council's strategic vision?

Tudalen 43

Cyngor Sir Powys County Council

Impact Assessment (IA)

The integrated approach to support effective decision making



Council Priority	How does the proposal impact on this priority?	<u>IMPACT</u> Please select from drop down box below	What will be done to better contribute to positive or mitigate any negative impacts?	<u>IMPACT AFTER MITIGATION</u> Please select from drop down box below
------------------	--	--	---	---

Tudalen 44

DRAFT

<p>The Economy We will develop a vibrant economy</p>	<p><i>The Digital Powys Programme will support in delivering the council priority of :-</i></p> <ul style="list-style-type: none"> <i>Providing support for businesses to grow</i> <i>Improving skills and supporting people to get good quality jobs.</i> <p>The overall aim will be to work with stakeholders to create location-specific digital services across Powys to connect and support businesses, communities and individuals. We will do this by -</p> <ul style="list-style-type: none"> Collaborating with universities, colleges and training providers to deliver digital technology focused courses Collaborating with businesses to develop – Digital care sector- Digital apprenticeships Working with partners to help those without broadband to connect to their home or business with the nearest mobile mast. Create opportunities through a digital academy Enable safe smart technology in schools and give pupils equitable access Encourage start-ups and attract entrepreneurs in the technology sector and develop relationships in the digital sector Support the creation of highly usable technology especially those linked with the carbon neutral technology Support communities to gain digital skills using community facilities and libraries 	<p>Very Good</p>	<p>N/A</p>	<p>Very Good</p>
---	--	------------------	------------	------------------

Cyngor Sir Powys County Council

Impact Assessment (IA)

The integrated approach to support effective decision making



Tudalen 46

Council Priority	How does the proposal impact on this priority?	<u>IMPACT</u> Please select from drop down box below	What will be done to better contribute to positive or mitigate any negative impacts?	<u>IMPACT AFTER MITIGATION</u> Please select from drop down box below
	<ul style="list-style-type: none"> Encourage local companies to develop digital technologies that support our customers and tourism across the county <p>Through the Mid Wales Growth Deal extend broadband across the region and make the infrastructure of our towns smart using 5g capabilities</p>			

Cyngor Sir Powys County Council

Impact Assessment (IA)

The integrated approach to support effective decision making



Tudalen 47

<p>Health and Care We will lead the way in effective, integrated rural health and care</p>	<p>The Digital Powys Programme will support in delivering the council priorities of :-</p> <ul style="list-style-type: none"> • Focussing on well-being • Early help and support • Providing joined up care • Developing a workforce for the future • Creating innovative environments • Developing digital solutions <p>Our overall aim is to ensure that our processes and interactions are designed around our customers and want they need. We will do this by-</p> <ul style="list-style-type: none"> • Making all council services (that can be) available online, with digital as the default service supported by an “assisted digital” offer and alternative channels still available for those who need more help • End to end re-design of our services to be customer focussed • Utilise new technology to provide 24-hour customer support • Work with our digital champions throughout the county to develop relationships with residents and communities • Provide digital solutions which support independent living and promote well-being, ensuring that our services are accessible for all • Work with partners to provide a seamless link to provide information 	<p>Very Good</p>	<p>N/A</p>	<p>Very Good</p>
<p>Learning and skills We will strengthen learning and skills</p>	<p>The overall Digital Powys Programme will support in delivering the council priority:-</p> <ul style="list-style-type: none"> • Improving digital technology 	<p>Very Good</p>	<p>N/A</p>	<p>Very Good</p>

Cyngor Sir Powys County Council

Impact Assessment (IA)

The integrated approach to support effective decision making



Tudalen 48

Council Priority	How does the proposal impact on this priority?	<u>IMPACT</u> Please select from drop down box below	What will be done to better contribute to positive or mitigate any negative impacts?	<u>IMPACT AFTER MITIGATION</u> Please select from drop down box below
	<p><u>Digital Workforce</u></p> <p>Our aim is to develop our capability and capacity creating leaders that are digitally focussed and developing the digital capability in our workforce and communities. We will do this by-</p> <ul style="list-style-type: none"> Increasing the number of leaders who are digitally focussed with networked, open collaborative behaviours and a passion to excel. Increasing the digital capability of our workforce by investing and aligning our resources around digital demand. Recruiting for digital excellence by developing a recruitment strategy that has a specific focus on digital capability Collaborating with digital experts, colleges and Universities to support our 'grow our own' philosophy <p>Harnessing digital transformation ideas from across the organisation and provide support to embed these ideas</p> <ul style="list-style-type: none"> Developing a network of Digital Champions within the organisation to help deliver training and embed change 			

Cyngor Sir Powys County Council

Impact Assessment (IA)

The integrated approach to support effective decision making



Tudalen 49

<p>Residents and Communities We will support our residents and communities</p>	<p><i>The Digital Powys Programme will support in delivering the council priority:-</i></p> <ul style="list-style-type: none"> • <i>Improve our understanding of our residents and improve service delivery</i> <p>Through our <u>Customer Centred Digital services</u> work stream we will-</p> <p>We will -</p> <ul style="list-style-type: none"> • Ensure all council services that could be made available online, are available online, with digital as the default service supported by an “assisted digital” offer and alternative channels still available for those who need more help • Design our services to be customer focussed • Utilise new technology to provide 24-hour customer support • Work with our digital champions throughout the county to develop relationships with residents and communities • Provide digital solutions which support independent living and promote well-being, ensuring that our services are accessible for all • Work towards standardising our services in line with the Government Digital Service (GDS) • Work with partners to provide a seamless link to provide information <p>Through our <u>Information excellence</u> work stream we will-</p>	<p>Very Good</p>	<p>N/A</p>	<p>Very Good</p>
---	---	------------------	------------	------------------

	<ul style="list-style-type: none"> • Use data to ensure our resources are deployed where they are needed • Integrate data where appropriate • Give citizen the tools and data they need <ul style="list-style-type: none"> • Ensure personal data is processed in compliance with GDPR legislation. <p>Through our <u>Digital Places</u> work stream we will-</p> <ul style="list-style-type: none"> • Collaborate with universities, colleges and training providers to deliver digital technology focused courses • Collaborate with businesses to develop – Digital care sector- Digital apprenticeships • Work with partners to help those without broadband to connect to their home or business with the nearest mobile mast. • Create opportunities through a digital academy • Enable safe smart technology in schools and give pupils equitable access • Encourage start-ups and attract entrepreneurs in the technology sector and develop relationships in the digital sector • Support the creation of highly usable technology especially those linked with the carbon neutral technology • Support communities to gain digital skills using community facilities and libraries • Encourage local companies to develop digital technologies that support our customers and tourism across the county 			
--	---	--	--	--

Cyngor Sir Powys County Council

Impact Assessment (IA)

The integrated approach to support effective decision making



Tudalen 51

Council Priority	How does the proposal impact on this priority?	<u>IMPACT</u> Please select from drop down box below	What will be done to better contribute to positive or mitigate any negative impacts?	<u>IMPACT AFTER MITIGATION</u> Please select from drop down box below
	Through the Mid Wales Growth Deal extend broadband across the region and make the infrastructure of our towns smart using 5g capabilities			

Source of Outline Evidence to support judgements

- Medium Term Financial Plan (Budget Savings)
- Evidence of call reductions and benefit savings in processes that have already been transformed
- System Reboot: “Transforming Public Services through better use of digital” by Lee Waters, System Reboot
- Business requirements from our customers through engagement in our Well-being Assessment for Powys
- Listening to the requirements from our Service Leads Digital Progress
- Wales Digital First Strategy and latest findings from the current review of UK Digital Strategy
- Latest report from the professional network for digital leaders (SOCITM)
- Experts and Local Government (LG) Experiences through the LG Strategy Forum 2018
- Learning from private sector partners
- Smart Infrastructure paper
- Feedback from the digital strategy survey

Tudalen 52

How does your proposal impact on the Welsh Government’s well-being goals?

Well-being Goal	How does proposal contribute to this goal?	<u>IMPACT</u> Please select from drop down box below	What will be done to better contribute to positive or mitigate any negative impacts?	<u>IMPACT AFTER MITIGATION</u> Please select from drop down box below
-----------------	--	---	--	--

Tudalen 53

DRAFT

<p>A prosperous Wales: An innovative, productive and low carbon society which recognises the limits of the global environment and therefore uses resources efficiently and proportionately (including acting on climate change); and which develops a skilled and well-educated population in an economy which generates wealth and provides employment opportunities, allowing people to take advantage of the wealth generated through securing decent work.</p>	<p>The proposal will support the Prosperous Wales well-being goal by</p> <p><u>Economy</u> New business start-ups and relocations will increase.</p> <p>Local businesses benefit from good advice and support that help them thrive.</p> <p>We want to increase broadband across the region. Which will support in attracting entrepreneurs in the digital sector.</p> <p><u>Learning and Skills</u> High quality teaching and learning environments embrace new technology for the population.</p> <p>National statistics 90% of jobs nationally will require digital skills to some degree. 65% of children entering will be working in roles that do not exist yet.</p> <p>Therefore, our aims is to work with colleagues and universities to deliver the right courses, create opportunities.</p> <p><u>Environment</u> Powys County Council is the largest county in Wales and covers 2,000 sq miles, with a population of 132.5K. Reduce the requirements to travel to seek information and assistance. Reduce waste and paper usage, for example forms, leaflets, questionnaires.</p>	<p>Very Good</p>	<p>The digital Powys Programme will not achieve the goals working in isolation, the programme will need to engage and link to other programmes e.g. Digital First (PTHB) and PSB so we can work towards joint outcomes.</p>	<p>Very Good</p>
--	---	------------------	---	------------------

Cyngor Sir Powys County Council

Impact Assessment (IA)

The integrated approach to support effective decision making



Tudalen 55

Well-being Goal	How does proposal contribute to this goal?	<u>IMPACT</u> Please select from drop down box below	What will be done to better contribute to positive or mitigate any negative impacts?	<u>IMPACT AFTER MITIGATION</u> Please select from drop down box below
	<p>Minimise carbon emissions and pollution Through reducing paper based information, including production of, transport and storage and deletion of material.</p> <p>As well as support the creation of highly usable technology especially those linked with the carbon neutral technology.</p>			
<p>A resilient Wales: A nation, which maintains and enhances a biodiverse natural environment with healthy functioning ecosystems that support social, economic and ecological resilience and the capacity to adapt to change (for example climate change).</p>	<ul style="list-style-type: none"> Support the creation of highly usable technology especially those linked with the carbon neutral technology 	Good		Good

Well-being Goal	How does proposal contribute to this goal?	<u>IMPACT</u> Please select from drop down box below	What will be done to better contribute to positive or mitigate any negative impacts?	<u>IMPACT AFTER MITIGATION</u> Please select from drop down box below
A healthier Wales: A society in which people's physical and mental well-being is maximised and in which choices and behaviours that benefit future health are understood. Public Health (Wales) Act, 2017: Part 6 of the Act requires for public bodies to undertake a health impact assessment to assess the likely effect of a proposed action or decision on the physical or mental health of the people of Wales.	<ul style="list-style-type: none"> People have good access to information, advice and assistance. Technology enables people to care for themselves more easily and remain independent. 	Good	The digital Powys Programme will not achieve the goals working in isolation, the programme will need to engage and link to other programmes so we are working towards joint outcomes.	Very Good
A Wales of cohesive communities: Attractive, viable, safe and well-connected Communities.	Changing how we work <ul style="list-style-type: none"> Making best use of what we have and working in new, innovative ways to deliver our priorities for the benefit of the county's residents and communities. Our Digital place workstream will improve our digital capability supporting in connected digital communities. 	Good	The digital Powys Programme will not achieve the goals working in isolation, the programme will need to engage and link to other programmes so we are working towards joint outcomes.	Very Good

Cyngor Sir Powys County Council

Impact Assessment (IA)

The integrated approach to support effective decision making



Well-being Goal	How does proposal contribute to this goal?	IMPACT Please select from drop down box below	What will be done to better contribute to positive or mitigate any negative impacts?	IMPACT AFTER MITIGATION Please select from drop down box below
A globally responsible Wales: A nation which, when doing anything to improve the economic, social, environmental and cultural well-being of Wales, takes account of whether doing such a thing may make a positive contribution to global well-being. Human Rights - is about being proactive (see guidance) UN Convention on the Rights of the Child: The Convention gives rights to everyone under the age of 18, which include the right to be treated fairly and to be protected from discrimination; that organisations act for the best interest of the child; the right to life, survival and development; and the right to be heard.	It is considered that there will be no impact to Human Rights.	Neutral	The programme overall will have a positive impact.	Neutral
A Wales of vibrant culture and thriving Welsh language: A society that promotes and protects culture, heritage and the Welsh language, and which encourages people to participate in the arts, and sports and recreation.				
Opportunities for persons to use the Welsh language, and treating the Welsh language no less favourable than the English language	Any technology led changes will take into consideration the welsh language and ensure the same level of standards no matter when, where, or how you contact the council are the same whether that be in English or Welsh.	Very Good	We will need to ensure any changes will not have a detrimental impact on welsh language provision.	Very Good
Opportunities to promote the Welsh language	Welsh Language considerations will need to be factored into any changes for example IVR, Chat bots must be in available in Welsh, allowing our welsh speakers to have the same access channels available to them as English speakers.	Very Good	We will need to ensure any changes will not have a detrimental impact on welsh language provision.	Very Good
Welsh Language impact on staff	Any technology led changes will need to take into consideration welsh language standards and ensure adherence.	Very Good	Any internal processes will need to be available in welsh, for example data and analytics and any data accessible to our partners.	Very Good

Well-being Goal	How does proposal contribute to this goal?	IMPACT Please select from drop down box below	What will be done to better contribute to positive or mitigate any negative impacts?	IMPACT AFTER MITIGATION Please select from drop down box below
<i>People are encouraged to do sport, art and recreation.</i>	N/A	Choose an item.		Choose an item.
A more equal Wales: A society that enables people to fulfil their potential no matter what their background or circumstances (including their socio economic background and circumstances).				
Tudalen 58 Age	<p><u>DATA FROM THE OFFICE OF NATINAL STATISTICS</u></p> <ul style="list-style-type: none"> •Virtually all adults aged 16 to 34 years were recent internet users (99%), in contrast with 41% of adults aged 75 years and over. •Recent internet use among women aged 75 and over had almost trebled from 2011. <p>Although the data shows that internet usage drops in the older age categories, the proposal to digitally transform services and offer alternatives to traditional methods will mean that our staff have more time to spend with the residents that require additional support o access services.</p> <p><u>POWYS STATS</u> 10.9k followers on our face book account; (69%/30% men) 25-54 is most popular age group.</p>	Neutral	<p>Traditional methods of contacting the council will be maintained, for example telephony and face to face through our Library plus buildings.</p> <p>Digitally skilled face-to-face staff will be able to support those members of the population that may wish to utilise technology either in their own home or at our Library plus buildings.</p> <p>We will need to ensure we do not exclude any customers that have disabilities that will have a negative impact on them accessing Council services.</p> <p>We will need to think early about how users might access and use our services before we design or build anything.</p>	Very Good

<p><i>Disability</i></p>	<p>To meet government accessibility requirements, digital services must:</p> <ul style="list-style-type: none"> • meet level AA of the web content Accessibility Guidelines (WCAG 2.1) as a minimum • work on the most commonly used assistive technologies - including screen magnifiers, screen readers and speech recognition tools • include people with disabilities in user research • have an accompanying accessibility page that explains how accessible the service is. <p>Ensuring we meet government accessibility requirements, we will also then be meeting the new accessibility regulations that apply to public sector websites and apps.</p> <p>The full name of the new regulations is the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.</p> <p>New technology can create new pathways to communications. For example BSL (British Sign Language) could be accessed via video link for deaf users.</p> <p>Or, audio content facilitated through web technology for people with little or no sight.</p> <p>Or, text messaging facilities that remove the need to speak to someone.</p> <p>Age issues should be considered in relation to disability, as a significant number of people with</p>	<p>Neutral</p>	<p>Consideration will always be given to ensure we meet relevant accessibility requirements and that there is no detriment to access services for those that have a disability.</p> <p>Closer working with the right individuals to support in new design's for service delivery, for example the Sensory loss team, carers, social workers.</p>	<p>Very Good</p>
--------------------------	---	----------------	--	------------------

Cyngor Sir Powys County Council

Impact Assessment (IA)

The integrated approach to support effective decision making



Well-being Goal	How does proposal contribute to this goal?	<u>IMPACT</u> Please select from drop down box below	What will be done to better contribute to positive or mitigate any negative impacts?	<u>IMPACT AFTER MITIGATION</u> Please select from drop down box below
	disabilities do so as part of the aging process, and conditions such as dementia can present new barriers to individuals.			
<i>Gender reassignment</i>	N/A	Unknown		Unknown
<i>Marriage or civil partnership</i>	The Governments Digital inclusion strategy suggests group defined as “never have, never will” are mostly in the older age category (although this reference is made in relation to employment), the ability to put mitigations in place may be limited if no family support is available.	Neutral		Neutral
<i>Race</i>	Internet access associated with race/ethnicity according to available data on the ONS web-site, in the general British population there appears to be slight differences. Data for Wales shows no figures for Asian, Black, Other with 89% being white. Digital could therefore disadvantage some ethnicities over others.	Unknown		Unknown
<i>Religion or belief</i>	No evidence to support how this proposal would affect religion/belief.	Unknown		Unknown
<i>Sex</i>	The introduction of broadband to a wider population may have a positive impact on the ability to work from home. This could benefit those individuals with childcare or caring responsibilities. Likely to be women.	Neutral		Good

Cyngor Sir Powys County Council

Impact Assessment (IA)

The integrated approach to support effective decision making



Well-being Goal	How does proposal contribute to this goal?	<u>IMPACT</u> Please select from drop down box below	What will be done to better contribute to positive or mitigate any negative impacts?	<u>IMPACT AFTER MITIGATION</u> Please select from drop down box below
<i>Sexual Orientation</i>	No evidence to support how this proposal would affect sexual orientation.	Unknown		Unknown
<i>Pregnancy and Maternity</i>	Digital accessibility and digital by design may influence the ability to work flexibly. Generally, those within this age category are predominately internet users and could increase internet usage looking for information on pregnancy and maternity, as well as reducing isolation.	Very Good		Very Good

Tudalen 61

Source of Outline Evidence to support judgements

- Digital Powys Programme risk register
- Government Digital Service
- EU Accessibility Directive
- Well-being Act
- Office of National Statistics

7. How does your proposal impact on the council's other key guiding principles?

Principle	How does the proposal impact on this principle?	IMPACT Please select from drop down box below	What will be done to better contribute to positive or mitigate any negative impacts?	IMPACT AFTER MITIGATION Please select from drop down box below
Sustainable Development Principle (5 ways of working)				
Long Term: Looking to the long term so that we do not compromise the ability of future generations to meet their own needs.	The proposal supports future generations to meet their own needs through providing digital solutions to help them to remain independent for longer. Customers are able to access services from home.	Very Good		Very Good
Collaboration: Working with others in a collaborative way to find shared sustainable solutions.	The proposal has the potential to work in partnership with others e.g. PTHB	Neutral	Where necessary and dependant on the process working with others will be considered.	Good
Involvement (including Communication and Engagement): Involving a diversity of the population in the decisions that affect them.	End to end process re-design utilising transformation methodology and principles puts customers at the heart of everything we do, providing our customers with much improved customer journeys. Customers are asked for feedback on their experiences and as required changes will be made to ensure the best possible service.	Very Good		Very Good

Cyngor Sir Powys County Council

Impact Assessment (IA)

The integrated approach to support effective decision making



Principle	How does the proposal impact on this principle?	<u>IMPACT</u> Please select from drop down box below	What will be done to better contribute to positive or mitigate any negative impacts?	<u>IMPACT AFTER MITIGATION</u> Please select from drop down box below
Prevention: Understanding the root causes of issues to prevent them from occurring.	By designing our processes to be intuitive and keep customers updated throughout their journey it will be less likely that customers will contact the council time and time again. By understanding customer requirements early and joining up customer information we will be able to have a holistic view of our customers and provide targeted prevention rather than wait until the customer reaches crisis point.	Very Good		Very Good
Integration: Taking an integrated approach so that public bodies look at all the well-being goals in deciding on their well-being objectives.	Where necessary integration with partners will need to be considered.	Neutral	Where necessary integration with partners will be considered.	Good
Preventing Poverty: Prevention, including helping people into work and mitigating the impact of poverty.	Our Digital places work stream will create opportunities for business start ups and ensuring individuals have the skills required to work in the digital sector, ensuring employment opportunities. Supporting businesses with to develop digital technologies that support our customers and can help build tourism, providing more jobs and opportunities for development.	Very Good		Very Good
Unpaid Carers: Ensuring that unpaid carers views are sought and taken into account	Will need to take into consideration.	Neutral	It may be necessary to consult	Good

Cyngor Sir Powys County Council

Impact Assessment (IA)

The integrated approach to support effective decision making



Principle	How does the proposal impact on this principle?	IMPACT Please select from drop down box below	What will be done to better contribute to positive or mitigate any negative impacts?	IMPACT AFTER MITIGATION Please select from drop down box below
Safeguarding: Preventing and responding to abuse and neglect of children, young people and adults with health and social care needs who cannot protect themselves.	No methods of contacting the council will be removed, so all other options post, e-mail, phone, web, face to face will remain. New methods for example text, improved web chat will allow time to be freed to deal quicker with more complex and concerning contacts.	Neutral	N/a	Neutral
Impact on Powys County Council Workforce	In order to achieve the budget savings, it may be necessary to reduce the workforce or change the way in which the workforce carry out their duties.	Poor	In order to mitigate any potential job losses, a voluntary redundancy process and reduced hours will be instigated, there could be potential to reallocate staff or retrain.	Good
Source of Outline Evidence to support judgements				
<ul style="list-style-type: none"> Digital Powys Programme risk register Programme initiation document. 				

8. What is the impact of this proposal on our communities?

Severity of Impact on Communities	Scale of impact	Overall Impact
Low	Low	Low
Mitigation		
The impact on our communities will be positive, consideration will be given to the councils priorities, well-being goals and principles, where mitigation to to reduce impact is required this will be considered on an individual basis based on the impact proposals above.		

9. How likely are you to successfully implement the proposed change?

Impact on Service / Council	Risk to delivery of the proposal	Inherent Risk
Medium	Medium	Medium

Mitigation

Successful implementation will be dependent on a number of key factors.

- **Financial** – the investment to support the change
- **Resources** – The right skilled resources to progress the change
- **Capacity** – the staff resources to deliver the change

The risks to delivery are to be managed through the Programme Governance Structure. Powys Digital Programme will report to the Transformation Board.

All risks are detailed below

Risk Identified	Inherent Risk Rating	Mitigation	Residual Risk Rating
Financial envelope to support project.	High	Business case drafted to articulate investment needs demonstrate return on investment.	High
Capacity within services to deliver changes.	High	Work with services to realise benefits.	Medium
Capability and capacity to deliver developments.	High	Upskill / Train staff / Buy-in resource.	Medium
Developed/Upskilled staff leave the authority.	High	Provide development and career opportunities.	High
Risk of delay, scope creep or duplication due to lack of clarity, vision, team roles, responsibilities, expectations.	Medium	Clear vision required and intended outcomes agreed at strategic level with partners and Board. PID clearly defined. Project scope considered at Transformation Delivery Board and agreed via formal project mechanism. Any changes to projects approved by Transformation Programme Board in line with change management approach.	Low

Cyngor Sir Powys County Council

Impact Assessment (IA)

The integrated approach to support effective decision making



Project overspends if costs are not understood early enough or controlled.	High	Expenditure approved in-line with procurement and financial management guidelines.	Medium
Project is stopped or proceeds in an adjusted manner due to lack of support from one or more of the partners involved.	Medium	Engagement Plan manages stakeholders to support decisions. Clear and agreed commitment from all partner organisations to the digital strategy and approach taken, as agreed in the project documentation. Regular effective briefings to partner organisations (PTHB, RPB). Ensure stakeholders are fully appraised of progress and developments.	Low
Project cannot deliver intended outputs or does not develop in-line with agreed timescales due to lack of resources to deliver all or part of the programme.	High	Project resource requirements articulated in the resource plan. Welsh Government funding and capital bid	High
Council's baseline budget does not support programme.	Medium	Ensure budget aligns in the next round of developing the MTFP.	Medium
Inefficient governance arrangements (delayed decision-making, or key meetings missed) can result in programme delay and additional costs.	Medium	Governance arrangements in place. Approval arrangements articulated and understood. Effective communication between partners and stakeholders to ensure project proceeds in-line with anticipated timescales. Effective, dedicated programme management support to ensure clarity of timescales and mechanisms required to deliver outputs.	Low
That digital technologies change at pace, delivery is slow and council is left behind.	Medium	Delivery of quick wins to build momentum and buy-in quickly. Ensure collaborative approach. Identify relevant individual's to support. Digital Champions.	Low
Identified efficiency savings not delivered through the Programme.	High	That "as is" baseline costs are established and budgets re-aligned to savings identified.	High
The organisation does not embrace the changes.	High	Engagement events at key points. Digital champions network to be established. Work-stream to deliver organisational change and support the programme.	High
The organisation needs to be clear on the level of ambition, too little ambition or trying to do too much will affect delivery.	High	The programme needs to be clear on delivery and exclusions. Development of Business case. Strategy document.	Medium
Overall judgement (to be included in project risk register)			

Cyngor Sir Powys County Council

Impact Assessment (IA)

The integrated approach to support effective decision making



Very High Risk	High Risk	Medium Risk	Low Risk
		Medium	

10. Overall Summary and Judgement of this Impact Assessment?

Outline Assessment (to be inserted in cabinet report)	Cabinet Report Reference:	
---	---------------------------	--

Tudalen 67

DRAFT

Our Vision: DIGITAL POWYS – Embracing digital technologies to improve our customers' experience

Digital Powys is the Council's digital transformation programme, one of eight programmes within the Council's Vision 2025 Transformation Programme. The Programme is underpinned by the Council's Digital Powys strategy.

Like many councils, Powys County Council is facing significant challenges in meeting changing customer expectations, managing increasing demand for services and modernising working practices whilst delivering against an increasing financial constraint. In the face of these challenges the Council needs to transform the way it works to provide high quality services and digital technology has a significant role to play.

With reduced funding over the next 3 years and greater demand for services, we need to be innovative in the solutions we design for the future, harnessing the power of the data revolution and digital technology. Our Digital Transformation Programme will drive delivery of digital solutions whilst providing financial savings.

The programme has 5 key work streams (Customer Centred Digital solutions; Digital Workforce; Digital Infrastructure and Systems; Information Excellence and Digital Places) which will deliver our transformation aims of ensuring Powys is a place where people can connect, communicate and access public services they need and want quickly and efficiently. We will be working with our partners to support the more vulnerable in our society to use digital tools and technologies that can help them stay independent. Equality of access is important and for those unable to access digital technologies we will continue to provide the traditional methods of communication, as well as exploring other communication methods to support our most vulnerable.

We will work with partners to improve connectivity across the county so that both local communities and businesses can thrive.

The programme will follow four key guiding principles for the project – customer centred, Digital first, safe and secure and working with our partners.

How does the proposal impact on the following areas:-

Council priorities

The strategy supports and helps to deliver the councils Vision 2025 (Corporate Improvement Plan), which has four key themes – the economy, health and well-being, lifelong learning and residents and communities.

Welsh Government Well-Being Goals

The proposal overall will have a positive impact on the Well-Being goals.

The Council's key guiding principles

The proposal overall will have a positive impact on the Councils key guiding principles.

11. Is there additional evidence to support the Impact Assessment (IA)?

What additional evidence and data has informed the development of your proposal?

12. On-going monitoring arrangements?

What arrangements will be put in place to monitor the impact over time?

The Impact Assessment be reviewed and updated bi-monthly or sooner where significant impact on future service delivery.

Where, there is impact on external customers and/or internal customers then on-going monitoring arrangements will need to be in place.

Please state when this Impact Assessment will be reviewed.

The Impact Assessment will continue to be reviewed and updated bi-monthly or sooner where significant impact on future service delivery is identified.

13. Sign Off

Position	Name	Signature	Date
Impact Assessment Lead:	Kelly Watts		01/11/2019
Head of Service:	Diane Reynolds		
Director:	Ness Young		
Portfolio Holder:	Graham Breeze		

14. Governance

Decision to be made by	Date required
Cabinet	

FORM ENDS

Tudalen 70

DRAFT

A Pledge TO ALL CHILDREN & YOUNG PEOPLE in Powys

From day 1 to when
you're 25 years old



Access

IT IS MY RIGHT TO ACCESS WHAT'S BEST FOR ME

We pledge to think about, and wherever possible act on your unique views and situation, to ensure that you get the best possible services and help.



Learn

IT IS MY RIGHT TO LEARN

We pledge to provide the resources and support for you to do the best you can.



Be Informed

IT IS MY RIGHT TO BE INFORMED

We pledge to provide access to information that is easy to understand.



Privacy Respected

IT IS MY RIGHT TO HAVE MY PRIVACY RESPECTED

We pledge not to ask for information that isn't directly relevant. We will put policies in place to protect your information.



Be Safe

IT IS MY RIGHT TO BE SAFE

We pledge to do everything we can to make sure you feel safe and protected from harm.



Be Heard

IT IS MY RIGHT TO BE HEARD

We pledge to give you opportunities where your voice can be heard, and your views are taken seriously.



Play

IT IS MY RIGHT TO LEISURE AND PLAY

We pledge to provide safe and clean environments, so that children of all ages are healthy and able to play.



Equal Opportunity

IT IS MY RIGHT TO EQUALITY OF OPPORTUNITY

We pledge to treat you fairly, regardless of your situation, and ensure you feel you belong.



Happy & Healthy

IT IS MY RIGHT TO BE HAPPY AND HEALTHY

We pledge to offer you the support to lead a physically and mentally healthy life.

Mae'r dudalen hon wedi'i gadael yn wag yn fwriadol

Addewid
I'R HOLL BLANT A PHOBL IFANC
ym Mhowys

O'r ddwrnod cyntaf hyd
nes byddwch yn 25 oed



Mynediad

**MAE GEN I HAWL I GAEL YR
HYN SYDD ORAU I MI**

Rydym yn addo meddwl am, a lle
bo'n bosibl, gweithredu ynghylch
eich barn a'ch sefyllfaoedd
unigryw mewn bywyd a sicrhau
eich bod chi'n cael y cymorth a'r
gwasanaethau gorau.



Dysgu

MAE GEN I HAWL I DDYSGU

Rydym yn addo darparu'r
adnoddau a'r gefnogaeth i chi
wneud y gorau y gallwch chi.



Gwybod am Bethau

**MAE GEN I HAWL I GAEL
GWYBOD AM BETHAU**

Rydym yn addo darparu
mynediad at wybodaeth sy'n
hawdd ei deall.



Parchu Preifatrwydd

**MAE GEN I HAWL I GAEL
EIN PREIFATRWYDD
WEDI'I BARCHU**

Rydym yn addo peidio
â gofyn am wybodaeth
nad yw'n uniongyrchol
berthnasol a byddwn yn
rhoi polisïau ar waith i
ddiogelu'ch gwybodaeth.



Bod yn ddiogel

**MAE GEN I HAWL I FOD
YN DDIOGEL**

Rydym yn addo gwneud
popeth a allwn i wneud yn
siŵr eich bod chi'n teimlo'n
ddiogel ac yn cael eich
diogelu rhag niwed.



Cael fy nghlywed

**MAE GEN I HAWL I GAEL
FY NGHLYWED**

Rydym yn addo rhoi
cyfleoedd i chi lle y gellir
clywed eich llais a lle bydd
eich barn yn cael ei chymryd
o ddifrif.



Chwarae

**MAE GEN I HAWL I
HAMDDEN A CHWARAE**

Rydym yn addo darparu
amgylcheddau diogel, glân,
fel bod plant o bob oed yn
iach ac yn gallu chwarae.



Cyfle Cyfartal

**MAE GEN I HAWL I
GYFLEOEDD CYFARTAL**

Rydym yn addo eich trin
yn deg, beth bynnag fo'ch
sefyllfa, a sicrhau eich bod yn
teimlo eich bod yn perthyn.



Hapus ac yn iach

**MAE GEN I HAWL I FOD
YN HAPUS AC YN IACH**

Rydym yn addo cynnig y
gefnogaeth a'r cymorth i chi
fyw bywyd iach yn gorfforol a
meddyliol.

Mae'r dudalen hon wedi'i gadael yn wag yn fwriadol

Delegated Decision List

1 November	Portfolio Holder for Corporate Governance and Engagement	Approved a report detailing the Council's use of surveillance under the Regulation of Investigatory Powers Act 2000 from 1 st April 2018 to 31 st March 2019.
13 November	Portfolio Holder for Education and Property	Approved a budget virement in respect of storm and foul drainage works at Welshpool High School.
15 November	Portfolio Holder for Economic Development Housing and Regulatory Services	Approved the Council's response to the draft National Development Framework.
20 November	Portfolio Holder for Education and Property	Approved the appointment of school governors: Mrs F Warburton Buttington/Trewern CP School, Ms C Owens Llangorse CiW School, Ms L Griffiths Llangorse CiW School and Mr G Hunter Carreghofa CP School.

Mae'r dudalen hon wedi'i gadael yn wag yn fwiadol

Cabinet / De Cabinet/EM Title			Portfolio Holder	Lead	Decision Maker
29/11/19		Moelfre City	Councillor Heulwen Hulme	Alastair Knox	Portfolio Holder
29/11/19		Flood Risk Management Plan	Councillor Heulwen Hulme	Alastair Knox	Portfolio Holder
17/12/19	03/12/19	Prosecution enforcement policy	Councillor James Evans	Clive Jones	Cabinet
17/12/19	03/12/19	Outcome of the tenants' satisfaction survey	Councillor James Evans	Terry Flynn	Cabinet
17/12/19	03/12/19	2 x Supplementary Planning Guidance	Councillor James Evans	Peter Morris	Cabinet
17/12/19	03/12/19	Powys Scheme for Financing Schools and Fair Funding Formula Review	Councillor Phyl Davies	Nancy Owen	Cabinet
17/12/19	03/12/19	Transfer of properties from general fund to Housing	Councillor Phyl Davies	David Micah	Cabinet
17/12/19	03/12/19	Salix funding for energy projects	Councillor Phyl Davies	Gareth Richards	Cabinet
31/12/19		Consolidation for Parking	Councillor Heulwen Hulme	Shaun James	Portfolio Holder
31/12/19		Consolidation for speed limits	Councillor Heulwen Hulme	Tony Caine	Portfolio Holder
31/12/19		Ask and Act Policy for the National Training Framework for VAWDASV	Councillor Graham Charles Breeze	Joanna Harris	Portfolio Holder
31/12/19		Review of Sixth Form Provision – Expansion of Scope	Councillor Phyl Davies	Marianne Evans	Cabinet
07/01/20		Merger of Ladywell Green Infants School and Hafren CP Junior School - Objections Report	Councillor Phyl Davies	Marianne Evans	Cabinet
21/01/20	07/01/20	Regional Technical Statement - Minerals	Councillor James Evans	Peter Morris	Cabinet
21/01/20	07/01/20	Welsh Public Library Standards report for the year 18/19	Councillor Rachel Powell	Kay Thomas	Cabinet
21/01/20	07/01/20	Y Gaer Business Case	Councillor Rachel Powell	Lucinda Bevan	Cabinet
21/01/20	07/01/20	Budget Outturn as at 30 November	Councillor Aled Davies	Jane Thomas	Cabinet
21/01/20	07/01/20	Corporate Safeguarding Group – 6 month Update	Councillor Myfanwy Catherine Alexander	Alison Bulman	Cabinet

21/01/20	07/01/20	Capital Programme Update as at 30 November	Councillor Aled Davies	Jane Thomas	Cabinet
21/01/20	07/01/20	Strategic Outline Case for Ysgol Cedewain	Councillor Phyl Davies	Diane Rees	Cabinet
21/01/20	07/01/20	Children's Services Placements and Accommodation (Springboard Project and Powys Residential Homes)	Councillor Rachel Powell	Kathryn Brooks	Cabinet
21/01/20	07/01/20	Child Exploitation Paper and Programme of Work	Councillor Rachel Powell	Audrey Somerton-Edwards	Cabinet
21/01/20	07/01/20	Fostering & Special Guardianship Orders	Councillor Rachel Powell	Kathryn Brooks	Cabinet
21/01/20	07/01/20	Early Help Hubs	Councillor Rachel Powell	Emma Peace	Cabinet
21/01/20	07/01/20	STAGE 1 of Strategic Review of Schools - Case for Change Report with emerging vision	Councillor Phyl Davies	Marianne Evans	Cabinet
31/01/20		Review of landowner grants for installing gates on public paths	Councillor Aled Davies	Sian Barnes	Portfolio Holder
31/01/20		Review of Commons Registration fees and charges	Councillor Aled Davies	Sian Barnes	Portfolio Holder
04/02/20	28/01/20	STAGE 1 of Strategic Review of Schools - Case for change report and consideration of Scrutiny Comments	Councillor Phyl Davies	Marianne Evans	Cabinet
11/02/20	28/01/20	HRA Business Plan	Councillor James Evans	Dafydd Evans	Cabinet
11/02/20	28/01/20	Evaluation of the impact of the roll out of full service universal credit on HRA rent arrears	Councillor James Evans	Dafydd Evans	Cabinet
11/02/20	28/01/20	Revised protocol for authorising motorsports events under section 33 of the Road Traffic Act 1988	Councillor Aled Davies	Sian Barnes	Cabinet
11/02/20	28/01/20	Quarter 3 Performance Report	Councillor Rosemarie Harris	Garry Hudson	Cabinet
11/02/20	28/01/20	Treasury Management Quarter 3 Report	Councillor Aled Davies	Ann Owen	Cabinet
11/02/20	28/01/20	Welshpool Church in Wales School - updated business case	Councillor Phyl Davies	Betsan Ifan	Cabinet
11/02/20	28/01/20	Budget 2020-21, Medium Term Financial Strategy and Capital Programme	Councillor Aled Davies	Jane Thomas	Cabinet

11/02/20	28/01/20	Budget Outturn as at 31 December	Councillor Aled Davies	Jane Thomas	Cabinet
11/02/20	28/01/20	Capital Programme Update as at 31 December	Councillor Aled Davies	Jane Thomas	Cabinet
11/02/20	28/01/20	Emotional Wellbeing and Youth Support Update	Councillor Rachel Powell	Jo Hughes	Portfolio Holder
11/02/20	28/01/20	Children First Project	Councillor Rachel Powell	Jo Hughes	Cabinet
03/03/20	18/02/20	Budget Outturn as at 31 January	Councillor Aled Davies	Jane Thomas	Cabinet
03/03/20	18/02/20	Capital Programme Update as at 31 January	Councillor Aled Davies	Jane Thomas	Cabinet
03/03/20	18/02/20	Children's Services Workforce Development - grow our own social workers	Councillor Rachel Powell	Audrey Somerton-Edwards	Cabinet
03/03/20	18/02/20	Relaunch of Children's Services Front Door	Councillor Rachel Powell	Karen Sharp	Cabinet
24/03/20	10/03/20	Corporate Asset Policy Review	Councillor Phyl Davies	David Micah	Cabinet
24/03/20	10/03/20	Budget Outturn as at 29 February	Councillor Aled Davies	Jane Thomas	Cabinet
24/03/20	10/03/20	Capital Programme Update as at 29 February	Councillor Aled Davies	Jane Thomas	Cabinet
21/04/20	07/04/20	Children's Services Journey of Transformation	Councillor Rachel Powell	Jan Coles	Cabinet
21/04/20	07/04/20	Children's Services Early Help Strategy	Councillor Rachel Powell	Karen Sharp	Cabinet
21/04/20	07/04/20	STAGE 2 of Strategic Review of Schools - Cabinet consider business case and agree next steps	Councillor Phyl Davies	Sarah Astley	Cabinet
12/05/20	28/04/20	Quarter 4 Performance Report	Councillor Rosemarie Harris	Garry Hudson	Cabinet
12/05/20	28/04/20	Treasury Management Quarter 4 Report	Councillor Aled Davies	Ann Owen	Cabinet
02/06/20	19/05/20	Budget Outturn as at 31 March 2020	Councillor Aled Davies	Jane Thomas	Cabinet
02/06/20	19/05/20	Children's Services Intervention & Prevention Update	Councillor Rachel Powell	Stephen Pearce	Cabinet
02/06/20	19/05/20	Returning Children Closer to Home	Councillor Rachel Powell	Kathryn Brooks	Cabinet
02/06/20	19/05/20	Children's Services Short Breaks	Councillor Rachel Powell	Kathryn Brooks	Cabinet
02/06/20	19/05/20	Supported Accommodation 16+	Councillor Rachel Powell	Kathryn Brooks	Cabinet

02/06/20	19/05/20	Participation with children and young people	Councillor Rachel Powell	Joanna Harris	Cabinet
23/06/20	09/06/20	Director of Social Services Annual Report		Alison Bulman	Cabinet
14/07/20	30/06/20	Corporate Safeguarding Group – 6 month Update	Councillor Myfanwy Catherine Alexander	Alison Bulman	Cabinet
14/07/20	30/06/20	Child Exploitation Prevention Strategy	Councillor Rachel Powell	Audrey Somerton-Edwards	Cabinet
14/07/20	30/06/20	Children's Services Participation & MOMO	Councillor Rachel Powell	Audrey Somerton-Edwards	Cabinet
14/07/20	30/06/20	Children's Services Practice Standards	Councillor Rachel Powell	Audrey Somerton-Edwards	Cabinet
28/07/20	14/07/20	Treasury Management Quarter 1 Report	Councillor Aled Davies	Ann Owen	Cabinet
15/09/20	01/09/20	Budget Outturn June & July 2020	Councillor Aled Davies	Jane Thomas	Cabinet
06/10/20	22/09/20	Budget Outturn as at 31 August 2020	Councillor Aled Davies	Jane Thomas	Cabinet
06/10/20	22/09/20	Adoption	Councillor Rachel Powell	Kathryn Brooks	Cabinet
06/10/20	22/09/20	EDT - Out of Hours Services	Councillor Rachel Powell	Karen Sharp	Cabinet
06/10/20	22/09/20	Extra Care	Councillor Myfanwy Catherine Alexander	Dylan Owen	Cabinet
03/11/20	20/10/20	Treasury Management Quarter 2 Report	Councillor Aled Davies	Ann Owen	Cabinet
03/11/20	20/10/20	Budget Outturn as at 30 September 2020	Councillor Aled Davies	Jane Thomas	Cabinet
24/11/20	10/11/20	Budget Outturn as at 31 October 2020	Councillor Aled Davies	Jane Thomas	Cabinet
24/11/20	10/11/20	Council Tax Base	Councillor Aled Davies	David Morris	Cabinet
15/12/20	01/12/20	Budget Outturn as at 30 November 2020	Councillor Aled Davies	Jane Thomas	Cabinet